Customer Testimonial

"Dynamics HR Management is very easy to navigate. The solution tells me exactly what to do."

Port Authority of Jamaica

✓ **Industry**
Public Sector

✓ **Employees**
450

✓ **Services**
A government entity which regulates and develops the port and port facilities on the island of Jamaica.

✓ **Business Challenges**

• Up-to-date and efficient administration tools are necessary to deal with a diverse workforce at several locations.

• Employees assigned to all positions, from office personnel to dock employees, should be able to easily use the software.

• The authority is controlled by the government, which is why only a limited influence on the budget and finances is possible.

✓ **Contact**
www.portjam.com

The Project at a Glance

① **Initial Situation**
Paper-driven HR processes at various locations dispersed across the island were holding back progress in HR and in the company.

② **Specific Challenges**
The HR processes were time-consuming and complicated due to multiple locations and a heterogeneous workforce. The HR team had little time for HR soft skills.

③ **Solution**
The cloud-based Dynamics HR Management solution from Hubdrive enabled efficient administration and fast, paperless attendance management across multiple locations.

④ **Benefit**
Reduction of the time it takes to manage a heterogeneous workforce with automated processes that reduce costs. Greater visibility for supervisors of attendances and targeted budget control.

⑤ **Thanks**
"Thanks to the Hubdrive team for facilitating our important requirements and even our additional wishes."

Dynamics HR Management

→ Detailed report

Customer Vision

The vision of the Port Authority of Jamaica is to be the western hemisphere's beacon of maritime excellence. They bear responsibility for the safety of the vessels and passengers, for the harbor staff, and for the regulation of tariffs charged on goods passing through the public wharves.

They needed an up-to-date HR system that would meet international standards, be accessible from multiple locations, and map best practice processes to optimally manage all the affairs of their two public ports and four cruise terminals.

For example, vacation requests were written on paper slips and submitted to up to four different people (depending on location) for review and approval. Manual, paper-driven HR processes were time-consuming and these were to be eliminated.

Ideally, they should be able to further adapt the solution themselves.

Specific Challenges

Port Authority of Jamaica has a Microsoft strategy in the selection of their business software and wanted to take advantage of Microsoft Dynamics 365 beyond the existing Microsoft Office 365.

> **Thanks to the Hubdrive team for facilitating our important requirements and even our additional wishes.**
>
> Glenice Leachman, Project Implementation Specialist,
> Port Authority of Jamaica

Solution Approach

The cloud-based Dynamics HR Management solution from Hubdrive has eliminated dependence on paper documents and duplicate data entries in more than one system. All relevant overviews and reports are now digitally displayed and viewable.

The Employee Self-Service has enabled employees to submit requests for leave and this has eliminated the paper trail.

The manual administrative effort for the Human Resource department has been greatly reduced. Particularly the Best Practice processes have made employee attendance management across the many locations much more efficient.

Benefit

The HR department has been freed from many administrative tasks due to the automation in Dynamics HR Management, and they save time on data maintenance and searches. The HR team can now concentrate on soft HR competencies such as training and development.

The solution is easy to use for both HR employees and Port Authority staff. It takes port workers much less time to apply for and view their remaining leave.

It is now much easier for supervisors to keep track of their employees. The cloud-based solution enables them to know which team member is currently working in which of the various ports. This makes it much easier to stay within their budget.

Thanks

„We thank the Hubdrive team for the kind support. They fulfilled our important requirements as well as our additional wishes with their innovative HR solution based on the Microsoft Dynamics platform."

Schedule an Online Demo with Dynamics HR Management experts.

Contact@Dynamics-HR-Management.com

+1 (347) 410-9202

www.Dynamics-HR-Management.com