

# Customer Testimonial



CHRIS DIKEAKOS  
ARCHITECTS INC.

"Things are so much easier with HR  
for Dynamics."

## Chris Dikeakos Architects Inc.

- ✓ **Industry**  
Architecture
- ✓ **Employees**  
55
- ✓ **Services**  
Architectural solutions from start to finish
- ✓ **Business Challenges**
  - Stand out against other architects to win projects and meet clients' needs
  - It is hard to find talented people in Vancouver
- ✓ **Contact**  
<http://www.dikeakos.com/>

## The Project at a Glance

- ① **Initial Situation**  
Leave requests and performance reviews were still filled out by hand and there was no overview of the data.
- ② **Specific Challenges**  
The company was looking for a complete solution that would provide a comprehensive leave & absence management as well as the management of performance reviews. Additionally, it should be compatible with the Microsoft programs used so far.
- ③ **Solution**  
HR for Dynamics enabled Chris Dikeakos Architects to handle absence and talent management and all other parts of HR transparently and efficiently in one central solution.
- ④ **Benefit**  
The company can stay in their familiar working environment and gains a complete solution for talent management, leave management and many more areas of HR.
- ⑤ **Thanks**  
"Leave, absence and talent management are now easily managed in one solution within our familiar Microsoft environment. With HR for Dynamics everything is so much more organized and transparent."



**HR Management**  
for Microsoft Dynamics 365



**Detailed Report**

## → Customer Vision

Chris Dikeakos Architects is one of North America's leaders in multi-unit and Hi-Rise residential design. It is highly respected for its proficiency in all facets of the design process and tailors its solutions from start to finish including concept and design development, construction drawings and site services, site capacity studies, master planning, urban design and rezoning work.

In order to keep that high level of quality and customer satisfaction, the company's goal for the next years is to grow in size and to find more talented people for the company.

## → Specific Challenges

The biggest problem in HR was the company's leave management. Leave requests were still filled out by hand on paper and then confirmed by the supervisors. The worst thing about that was, however, that the supervisors usually did not have an overview of the approved vacations: It sometimes happened that all employees were on vacation at once which meant no one could work on current projects. Another difficulty was the conducting of performance reviews. The previously used program only provided templates for review, but no way to manage them or track defined goals in the system. In short: there was plenty of room for improvement in the area of talent management.

Furthermore, since there is no classic division by departments at Chris Dikeakos Architects, using and/or configuring ordinary HR solutions was pretty challenging.

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„Leave, absence and talent management are now handled in one solution within our familiar Microsoft environment. Things are so much easier with HR for Dynamics.“

Kathleen Nosek, HR Manager, Chris Dikeakos Architects, Inc.



## → Solution Approach

HR for Dynamics meets the two most important requirements of the company. On the one hand, the solution offers them a complete Leave Management: For Employees it will be much easier to request leave and Managers will be able to keep track of requested and approved leaves at any time. That also helps them budget their projects properly.

Second, HR for Dynamics provides a complete talent management solution that makes it easy to organize and conduct performance reviews. Goals are easily recorded in the system and their status can be viewed at any moment. Training and certificates can also be linked to the employee's profile.

Besides these two requirements, the company absolutely wanted to find a solution that would extend the programs they were already using like Office 365 or Microsoft Teams. In the end, this was also the deciding factor to choose HR for Dynamics.

## → Benefit

HR for Dynamics allows the company to stay in their familiar working environment and to continue using the Microsoft products they already know. In the future, HR can handle all tasks in Microsoft Office and Teams and also the employees don't have to learn an additional program. Thanks to the extensive customizing options, the solution can even be adapted to the very high and special requirements of Chris Dikeakos Architects.

In general, HR can now benefit from the availability and easy maintenance of data, whether in Leave or Talent Management or any other are of HR. All information, some that wasn't even accessible before, can be managed in one single location which makes the work more transparent and organized.

## → Thanks

„Leave, absence and talent management are now easily handled in one solution within our familiar Microsoft environment. With HR for Dynamics everything is so much more organized and transparent.“



Schedule an Online Demo with  
HR for Dynamics experts.



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